

zenden

PRIVACY STATEMENT

Zenden Studios (Chamber of Commerce number: 50020439) and Sportschool Pierre Zenden BV (Chamber of Commerce number: 14614749), both located at Sint Bernardusstraat 5, 6221HK in Maastricht and hereinafter referred to as 'Zenden', are responsible for the processing of personal data as shown in this privacy statement.

Location where the contact information is collected:

website : <https://www.zenden.nl/en/>
address : Sint Bernardusstraat 5
zip code : 6221HK
City : Maastricht
Phone : +31 43 3212211

Martijn Zenden is the Data Protection Officer of Zenden. He can be reached via martijn@zenden.nl

Personal data that we process

Zenden processes your personal data because you are using our services and / or because you provide data to us yourself. Below is an overview of the personal data we process:

- First and last name
- Address data
- phone number
- E-mail address
- CV (in case you react to a vacancy)
- IP address
- Other personal data that you actively provide by, for example, creating a profile on this website, in correspondence and by telephone
- Location data
- Internet browser and device type

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16 years. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us via info@zenden.nl, then we will delete this information.

For what purpose and on what basis do we process personal data

Zenden processes your personal data for the following purposes:

- To inform you about changes to our services and products
- To deliver goods and services to you.

Automated decision-making

Zenden does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example, an employee of Zenden) sitting between them.

How long we store personal data

Zenden does not store your personal data longer than strictly necessary to achieve the goals for which your data is collected. We use the following retention periods for the following (categories) of personal data:

personal data -> Retention period -> 2 years

Sharing personal data with third parties

We send your data to third parties only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Zenden uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Zenden uses

cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work well and to optimize it. In addition, we place cookies that keep track of your browsing habits so that we can offer customized content and advertisements. On your first visit to our website we have already informed you about these cookies and asked permission for their placement.

You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser. For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookies are also placed on this website by third parties. These are for example advertisers and / or social media companies. Below an overview:

Necessary cookies

_hole

provider : <https://www.zenden.nl/en/>
goal : Used by Google Analytics to slow down request speed
storage period : session
type : HTTP

_gid

provider : <https://www.zenden.nl/en/>
goal : Registers a unique ID that is used to generate statistics about how the visitor uses the website.
storage period : session
type : HTTP

_ga

provider : <https://www.zenden.nl/en/>
goal : Registers a unique ID that is used to generate statistics about how the visitor uses the website.
storage period : 2 years
type : Session HTTP

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Zenden and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you. You can send a request for inspection, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@zenden.nl. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request. We should also point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Zenden takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or via info@zenden.nl